



BOOKING POLICY

You are responsible for our equipment

Please take care of our equipment and return it in the condition it was issued. By accepting this Booking Policy you agree to be responsible for any loss or damage to our equipment.

To minimize risk of damage:

- Do not drag boats/boards or leave them in the water when not in use
- Load up boats when they are in the water and parallel to shore
- Do not use boats/boards in whitewater or fast moving water

Guest information and Fees

We require contact details and a risk/waiver form completed for each participant. We kindly ask that you complete this online before arrival to avoid any delay. It can be done at time of booking or by clicking the **Complete Guest Information** link on the invoice.

Booking and payment

- Payment in full is required at the time of booking. Inventory is not reserved until payment is made.
- Reservation will be cancelled if not paid within 7 days of booking
- Payment in full is required before a trip, rental or course can proceed
- Your payment for this reservation confirms your agreement to this booking policy
- Rentals and outfitting are priced by the calendar day
- We will accept cash, personal check, or credit card (Visa, Mastercard, Discover or Amex) for payment
- Reservations can be made online at www.adirondackoutfitters.com, by calling us at +1 518 8917450 or in person at our store.
- Payment can be made online, by phone with a credit/debit card or in person at our store
- Deposits may be arranged on request (at our discretion)

Refunds

- Cancellation 7 days or more in advance: 100% of deposit less \$20 processing fee
- Cancellation 7 days or less: 50% refund of total amount OR 100% store credit or future rental or service

Early Returns

If you return equipment before the scheduled end of your rental period, you will be refunded 50% for each full-day remaining of the rental period. This does not apply to one-day rentals. One-day rentals are paid in full with no refund.

Terms for Participation

1. The use of a life vest is mandatory at all times when on the water for all participants.
2. Any customer who appears under the influence of alcohol, illegal, or controlled substances will not be allowed to participate in any activities, events, or programs of Adirondack Lakes and Trails Outfitters, Inc.
3. All participants are required to accept the terms of and sign our *Assumption of Risk and Release of Liability* before renting any equipment or participating in any activities, events, or programs of Adirondack Lakes and Trails Outfitters, Inc.
4. Participants are responsible for being prepared physically, mentally, and with adequate equipment for the activity in which they're participating.
5. Participants are expected to obey directions from staff, instructors, and guides.
6. Be courteous and respectful of other participants.

Be safe! Have fun! Enjoy your adventure!